



Erasmus+



TRAINING COURSE “DESIGN THINKING FOR INNOVATIVE YOUTH WORK”

7th to 14th NOVEMBER 2018
Manchester / United Kingdom

KA1 Mobility of Youth Workers
Organized by “ACTING GLOBAL LTD”

Summary of Project

When it comes to developing activities/services/products that will eliminate certain social problems, many NGOs do not conduct deep research on the problems and needs of their target groups, make prototypes of the solutions, test them before implementation and involve their target groups in the design process. Even when people do go into the field, they may enter with preconceived notions of what the needs and solutions are. Consequences of it are low participation, not active participation and involvement, not reaching expected results, lack of social innovation, little (or no) impact and almost no sustainability. For NGOs innovation brings value, which in turn equals social impact. For decades businesses have used principles of **Human Centered Design (HCD)** and more specifically **Design Thinking methodology (DT)** to create solutions for many different types of challenges based on real needs and problems of their target groups. While the method slowly has become known within the US nonprofit sector (Bill & Melinda Gates, Rockefeller and Kellogg Foundations, VisionSpring, Acumen, IDE Marie Stopes International, Population Services International (PSI), Mercy Corps and other organisations), the same is not true among European NGOs. *Design Thinking is a methodology that provides a human-centered, solution-oriented, collaborative and effective systematic approach to solving problems and to generate ideas with impact.*

Training course “Design Thinking for innovative youth work” aims to make European youth work innovative and get bigger social impact through applying Human centered design (HCD) principles in youth work through building youth worker skills and introducing a new innovative method that they can apply. TC is developed for professional and career development of project coordinators, program managers/officers, youth workers and youth leaders.

The objectives of the training course are:

1. To train participants on how to apply DT methodology in their work, introduce DT and its importance for quality youth work and innovative approaches.
2. To develop the participants creative, human-centered and solution-oriented thinking.
3. To promote innovative approaches in youth work in order to create social innovations.
4. To resolve more problems young people face and to get significant social impact via youth work.
5. To improve participants’ professional competencies and the quality of participants’ work and activities for the benefit of young people.

6. To increase motivation and satisfaction in participants' daily work.
7. To inspire the participants to promote DT among their colleagues and other European NGOs.

So **the main learning outcomes** will be the understanding of Design Thinking methodology and its implementation in the participants' work.

The training course will get together 31 participants including those with fewer opportunities from 5 Programme and 5 Neighbouring countries (UK, Lithuania, Italy, Poland, Turkey, Belarus, Moldova, Ukraine, Georgia, Armenia).

Profile of Participants and Working Language

Profile of participants: project coordinators, youth workers and youth leaders who are responsible for developing activities/services and products, who wants to learn and apply DT in their work and generally in their organisation, to improve their professional competencies, to improve the quality of the their work with young people and achieve bigger results.

Please look at the table below to see how many participants are needed for each country.

Age: over 18 y.o. **Language:** the language of the course will be English. Participants should be fluent in English.

Country	No People	Max T. Limit	Country	No People	Max T. Limit	Country	No People	Max T. Limit
Lithuania	3	275 Eur	Belarus	1	275 Eur	Moldova	3	360 Eur
Turkey	3	360 Eur	Ukraine	3	360 Eur	U.K	4	180 Eur
Italy	3	275 Eur	Georgia	3	530 Eur			
Poland	2	275 Eur	Armenia	3	530 Eur			

To Apply: <https://goo.gl/forms/2bbHGoI0diERCUAW2>

All candidates must fill in the online application form.

DEADLINE to SUBMIT APPLICATION: 22nd September 2018

Working Methodologies

TC “Design Thinking for innovative youth work” will consist of different sessions, which are chosen and will be conducted in a line with the Design Thinking methodology, principles of non-formal education and accordingly the objectives of the training course.

The learning process will have practical approach which means you will learn and practice at the same time. Learning will be based on participants’ experience, motivation and needs. The participants are responsible for their learning but the team will support them in the process.

Responsibility of Partner Organisations

- Finding motivated and experienced participants.
- To assist travel arrangements.
- To warn the participants about the travel documents for reimbursement.
- To inform the participants about the schedule, tasks, duties and rules.
- To conduct evaluation and sharing experience meetings with the participants after the training.
- To plan and conduct activities to promote the training and its results and raise the awareness about the training and its results: events, meeting, articles, posts in social media, etc.
- To plan, evaluate and share with the organisers how the participants use Design Thinking in their work and activities after the training.

Responsibility of Participants

- To understand the aims of the training course.
- Be motivated and ready to set up concrete goals of their participation in TC.
- Actively participate in the training course and attend all sessions. The organisers have a right do not reimburse travel costs in case of missing sessions without a reason.
- Be responsible for presenting their travel expenses.
- Be open and respectful towards other participants and all other individuals involved in the program, each other's dignity, values, religion and culture, irrespective of race, gender, national or ethnic origin, religion, sexual orientation, age or disability, etc.
- Use a problem solving approach.
- Ready to apply DT methodology into their work after the training course.
- Please inform the organisation if you have any kind of allergies, chronic diseases or disabilities. If you are vegetarian or vegan, it is also required.

Preparation for the Training Course

Participants will need to:

- to be ready to make short presentations of their organisations, making accent on how their organisations design their activities and projects;
- to set up their individual and learning goals for the training course and their contribution into the project;
- cooperate with participants from your country to be prepared for Intercultural Night: please bring food, drinks, and snacks to present during intercultural night. You can also show dance, play music etc.

Financial Issues and Conditions

We will reimburse travel cost after training course via **bank transfer**. However, if you have problems with bank transfer – let us know and we will try to reimburse the travel costs in cash on the spot during the training course.

!Note (IMPORTANT!): We will **NOT REFUND** any tickets that have been purchased **by a travel agency**, this is not the most cost effective method and will **NOT** be refunded!

!!!Note: Reimbursement of travel costs will only be done upon presentation of all (including return tickets) original tickets, receipt/invoices and boarding passes. Please print before all documents, which are related to travel expenses. This means that once home after the training, participants will be asked to send the originals of all return documents and boarding passes. Please remember to **bring the original invoices** – there will be no reimbursement without the original invoices and tickets with indicated Names of travellers, description of the journey, indication of cost and currency and date of travel.

Please do not lose your boarding passes; you will need them for reimbursement of travel cost.

!!!!Note: If participants pay for their ticket with a credit card, they are requested to bring along the confirmation of payment (i.e. credit card slip and/or bank statement).

!!!!!!Note: Reimbursement will be done in EUR, regardless of the currency indicated on the ticket and receipt/invoice. Any tickets purchased in a local currency other than EUR, will then be converted and calculated according to the exchange rate of the month when the grant agreement for this project will be signed by the NA, as stated in the official European Commission web-site at <http://ec.europa.eu/budget/inforeuro/index.cfm?Language=en>

!!!!!!Note: Finally, please print all documents related your travel (Electronic Tickets, bus tickets etc.).

We kindly ask you to bring money you will need to spend for your own goods during project.

Participation Fee : There is a participation fee – **35 Euro**, it should be paid on the spot.

Health Insurance

Personal accident insurance for participants will be provided.

Health insurance is not provided and will not be reimbursed by the organizers.

It is mandatory to health insurance for the project period.

Training Venue and Travelling Arrangements

Accommodation Venue: YHA Manchester

Address: Potato Wharf, Castlefield, Manchester, M3 4NB

Phone: +44 345 371 9647

<http://www.yha.org.uk/hostel/manchester>



Accommodation and food & beverages;

You will share the rooms with 4 people or 6 people in room.

Some rooms will be mixed gender incase there will be no gender balance. Please inform organizer if you are strictly against sharing the room.

We will let you know if it would be possible to make arrangement or not.

Breakfast, packed lunch or one course warm lunch and 3-course dinner will at training venue. Please be aware of British style lunch.

Working room will be also at training venue.

How to get there?

We will inform selected participants about arrival and traveling.

Draft Program

D/H	07-11 Wed	08-11 – Thurs	09-11-Fr	10-11-Sat	11-11-Sun	12-11-Mn	13-11-Tue	14-11-Wed	
08:00-	ARRIVALS	Breakfast							DEPARTURES
09:30-		Getting to know each other	Organisation fair	First step: Empathise (Discovery)	The fifth step: Test and evaluation	Field visit	Presentation of the best practice		
11:00-		Coffee break				Free time	Coffee break		
11:30-		Team-building	Mapping the challenges and problems	Second step: Define (Interpretation)	Final work on solutions/Preparation for pitch		Developing New project Ideas		
		Lunch					Lunch		
14:30-16:00		Presentation of the program, the trainers and the facilitators, the methods and project.	Introduction to Design Thinking	Third step: Ideate	Pitching of developed solutions and feedback		Open Space technology		
16:00-16:30		Coffee break				Free time	Coffee break		
16:30-18:00		Welcome word	Presentations of the Erasmus+ Programme and YouthPass	First step: Empathise (Discovery)	The fourth step: Prototype (Experimentation)		Presentation of the best practice on development of soft skills		
18:00-		Reflection time							
19:00-		Dinner							
20:30	Welcome evening				Intercultural evening		Farewell party		

Contact Details

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